



Bohemian Wellness & Spa Privacy Policy

Effective Date: 23/09/2024

At Bohemian Wellness & Spa, we are committed to protecting your privacy and ensuring that your personal information is handled responsibly. This Privacy Policy outlines how we collect, use, store, and protect your personal information in compliance with applicable data protection laws.

1. Information We Collect

We may collect the following types of personal information:

- Contact Information: Name, email address, phone number, and mailing address.
- Health Information: Medical history, allergies, and any relevant health conditions.
- Payment Information: Credit/debit card details and billing information.
- Demographic Information: Age, gender, and preferences related to our services.

2. How We Collect Information

We collect personal information in the following ways:

- Directly from You: When you book an appointment, fill out forms, or communicate with us.
- Online: Through our website and online booking system.
- Automatically: Through cookies and similar technologies when you visit our website.

3. Purpose of Collecting Information

We use your personal information for the following purposes:

- To provide and manage our services and treatments.
- To process payments and send confirmations.
- To communicate with you about appointments, promotions, and wellness services.



- To improve our services based on feedback and preferences.
- To comply with legal obligations and protect our rights.

4. Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information with:

- Service Providers: Trusted third-party vendors who assist us in operating our business (e.g., payment processors, IT services) under strict confidentiality agreements.
- Legal Authorities: When required by law or to protect our rights or the safety of our clients.

5. Data Security

We implement appropriate security measures to protect your personal information from unauthorized access, loss, or theft. These measures include encryption, access controls, and secure storage of data.

6. Your Rights

You have the following rights regarding your personal information:

- Access: You can request access to the personal information we hold about you.
- Correction: You can request corrections to any inaccurate or incomplete information.
- Deletion: You can request the deletion of your personal information where permitted by law.
- Objection: You can object to the processing of your personal information for direct marketing purposes.

To exercise these rights, please contact us at info@bohemianwellness.co.za.



7. Cookies and Tracking Technologies

Our website uses cookies to enhance your browsing experience. Cookies are small files stored on your device that help us analyze website traffic and remember your preferences. You can manage your cookie preferences through your browser settings.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to review their privacy policies before providing any personal information.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website, and we encourage you to review this policy periodically for any updates.

10. Contact Us

If you have any questions or concerns regarding this Privacy Policy or how we handle your personal information, please contact us at:

Bohemian Wellness & Spa

385 Eridanus St, Waterkloof Ridge, Pretoria

Phone: (+27) 066 356 5800

Email: info@bohemianwellness.co.za

By using our services or providing your personal information, you acknowledge that you have read and understood this Privacy Policy and consent to the collection and processing of your personal information as described herein.